In case of a problem with the software or license it is very useful for our support team to receive a system report.
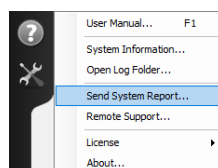
The system report contains technical information about the CAAS / 3mensio installation. The system report does not contain any patient information.

1. Create system report

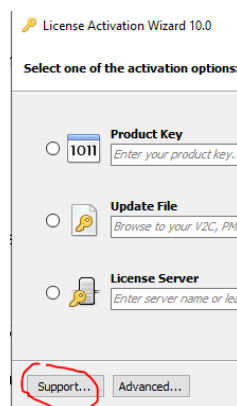- In the CAAS / 3mensio application, click on:

- Select: **Send System report**

In case the option Send System Report is not available within the CAAS / 3mensio application:

- Open the: **License Activation Wizard**

- Select: **Support**

2. Send system report

- In case an e-mail client is configured the system report will be automatically send to our support team.

- In case no e-mail client is configured:

    o Select: **Save to disk**

    o **E-mail** the report to support@pie.nl