In case of you would like to transfer your CAAS / 3mensio license from one system to another, please take below steps.

1. 3mensio Workstation (single seat installations)

- Click on the question mark:

- Select: **License**

- In case the **Transfer License** button is active:

  o Make sure you have an internet connection!

  o Click on: **Transfer License**

  o Fill in your details, make sure you fill in your correct e-mail address, and click: **Send**

  o After a couple of minutes, you will receive an e-mail with instructions to activate the license on the new system.

  o *Please note that a license can only be transferred maximum 3 times!*

- In case the **Transfer License** button is not active:

  o Click on: **Deactivate License**

  o Contact our support team at support@pie.nl to receive your new license.

  o *Please note:*

    ▪ *Be very careful when deactivating your license!*

    ▪ *After license deactivation the software will **not** operate anymore!*

    ▪ *Our support team operates under the **standard operating hours** and lead times as indicated in our website!*

2. CAAS (all installations) and 3mensio (network / floating license installations)

- Open de License Activation Wizard

- Select: **Advanced**

- Select the license to be transferred

- Right click and select: **Deactivate license**

- Contact our support team at support@pie.nl to receive your new license.

- *Please note:*

  o *Be very careful when deactivating your license!*

  o *After license deactivation the software will **not** operate anymore!*

  o *Our support team operates under the **standard operating hours** and lead times as indicated in our website!*